In Re: Webloyalty.com, Inc., Marketing and Sales Practices Litigation

# Exhibit 35

Doc. 59 Att. 35



# **Customer Service Admin Tool**

Version 3.5.4

#### Negative File Maintenance | | Logout

#### Search

## Alcides Melo almelo@optonline.net

Action Sheet Change Profile Negative File Cancel Voice Billing: Script 1 - COF Stop-Billed

8544085001 Join Date: 8/3/2005 Member Number: 11075638 CREF: 916552 Transaction Id:

Product: Reservation Rewards Referring Member:

Address: 149 N. Evergreen Dr. 123inkjets.com (www.123inkjets.com) Account: Selden, NY, US 11784

Solicitation: 51283-ink-rr-int-cof-10cli-1mf-9m-rc271-506

\$10.00 Cash Back Award Coupon Premium: Session Id from User 2a395a30de9eb250f5f46a988c2a9ace Session:

30-Day, \$0.00, 8/3/2005 to 9/1/2005 \*\*\* Non-Refundable \*\*\* Trial:

1-Month, \$9.00, 3/2/2006 to 4/1/2006 \*\*\* Refundable \*\*\* (Current) Bill Cycle:

Password: track76rain

Stop-Billed on 3/9/2006, effective 4/1/2006 by sdumitrescu: Stop Billing Member

## Billing (Retail Membership)

Transation Type	Bill Id	Bill Date	Process Date	Term	Bill Amount			Status	User Created
Charge	90824937	3/2/2006	3/2/2006	Cycle 7	\$9.00	\$9.00	Visa - **********1423 (7/2009)	Processed	
Charge	88859775	2/2/2006	2/2/2006	Cycle 6	\$9.00	\$9.00	Visa - **********1423 (7/2009)	Processed	
Charge	86853161	1/2/2006	1/2/2006	Cycle 5	\$9.00	\$9.00	Visa - **********1423 (7/2009)	Processed	
Charge	84881573	12/2/2005	12/2/2005	Cycle 4	\$9.00	\$9.00	Visa - **********1423 (7/2009)	Processed	
Charge	83121558	11/2/2005	11/2/2005	Cycle 3	\$9.00	\$9.00	Visa - **********1423 (7/2009)	Processed	
Charge	81459614	10/2/2005	10/2/2005	Cycle 2	\$9.00	\$9.00	Visa - **********1423 (7/2009)	Processed	
Charge	79866621	9/2/2005	9/2/2005	Cycle 1	\$9.00	\$9.00	Visa - **********1423 (7/2009)	Processed	
Auth	78583360	8/3/2005	8/4/2005	Auth	\$1.00	\$0.00	Visa - **********1423 (7/2009)	Processed	

## Credit Cards: Visa - \*\*\*\*\*\*\*\*\*\*1423 (7/2009)

#### PIN Codes (None)

Communications							
Cancel Confirmation	Template: 30062, Attempted: 03/09/2006 01:27:04 PM: Success						
Enrollment - Successful Join	Template: 30334, Attempted: 08/03/2005 04:19:59 PM: Success						
7 Day Post Join Service Reminder	Template: 19880, Attempted: 08/10/2005 02:33:24 AM: Success						
13 Day Post Join Continuity Email	Template: 19850, Attempted: 08/16/2005 01:44:52 AM: Success						
14 Day Pre-Bill Notification	Template: 30056, Attempted: 08/19/2005 04:18:54 AM: Success						
30 Day Post Join Service Reminder	Template: 19870, Attempted: 09/02/2005 02:00:30 AM: Success						
60 Day Post Join Service Reminder	Template: 19900, Attempted: 10/02/2005 02:18:40 AM: Success						
150 Day Post Join Service Reminder	Template: 30041, Attempted: 12/31/2005 04:08:17 AM: Success						

# Fulfillments (None)

-	
Benefits	
	Get fantastic discounts on a wide variety of products and service from top retail locations nationwide. Plus get discounts at plenty of local stores and service providers where you live.
Discounts	You save up to 50% or more at more than 13,000 top attractions nationwide and close to home. Get discounts at theme parks, museums, aquariums, zoos and more! Plus save money at lots of local sports venues, from bowling alleys to batting cages to major-league sporting events!
	Your membership entitles you to special discounts at top name locations like Disneyland Resort, SeaWorld San Diego, San Diego Zoo, Busch Gardens, Universal Studios Hollywood, Knott's Berry Farm, Cedar Point, and more!
,	Save up to ½ off with over 67,000 deals to choose from, good at popular local family restaurants and participating national chains nationwide. These discounts are great when on a cross-country trip or even in your own neighborhood!
	Save when you see your favorite movies at leading theatre chains like Loews Cineplex, United Artists and Regal theatres. Order your tickets online and see your favorite shows for up to 40% off the regular ticket price!
Protection	As a Member you are automatically entitled to 24-Hour Roadside Assistance. Wherever and whenever you drive, emergency service including one FREE tow every 120 days and plus other services like battery jumps, lockout assistance and fuel delivery, for instanceis only a toll-free phone call away.
	Get reimbursed for emergency out-of-pocket expenses like food and lodging when your trip is delayed for more than 12 hours by the airlines, sickness, natural disaster and other causes up to 1 delay per trip and \$500.00 per year!
	Your qualifying valuables are protected and expenses are covered if your luggage is delayed, lost or damaged on any major airline. We'll cover expenses beyond what the airline reimburses you, up to \$250.00 per trip for clothing and incidental expenses, if your luggage is delayed more than 12 hours. And your protection is even greater if the airlines lose your bag entirely.
Protection	You get Cash Back any time you make confirmed reservations at a U.S. hotel and the hotel overbooks giving your room away. If your hotel is overbooked, you can stay at another hotel and Reservation Rewards will reimburse you the quoted reservation rate of your original room rate, up to \$500.00 a year!
	Whether traveling or at home, you can shop over the Internet, telephone and anywhere else with confidence thanks to Reservation Rewards Credit Card Fraud Protection. If anyone makes unauthorized charges to your credit card or debit card, then we pay the bill beyond what your card carrier or other insurance covers up to your limit of liability. You're covered for up to \$50.00 for each credit card and \$500.00 for each debit card, up to \$1,000 per year!
	Get extra members-only deals and discounts from some of our partners! Save at top stores and locations. See what's new and how to save now!